

CyberLink

YouCam

Setup Guide

CyberLink

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Chapter 1:

CyberLink YouCam

This chapter outlines the steps required to enable your webcam to work with CyberLink YouCam when you start a video chat session. It also explains how to disable it, if required.

This chapter contains the following sections:

- "Enabling YouCam for Video Chats" on page 2
- "Disabling YouCam" on page 4

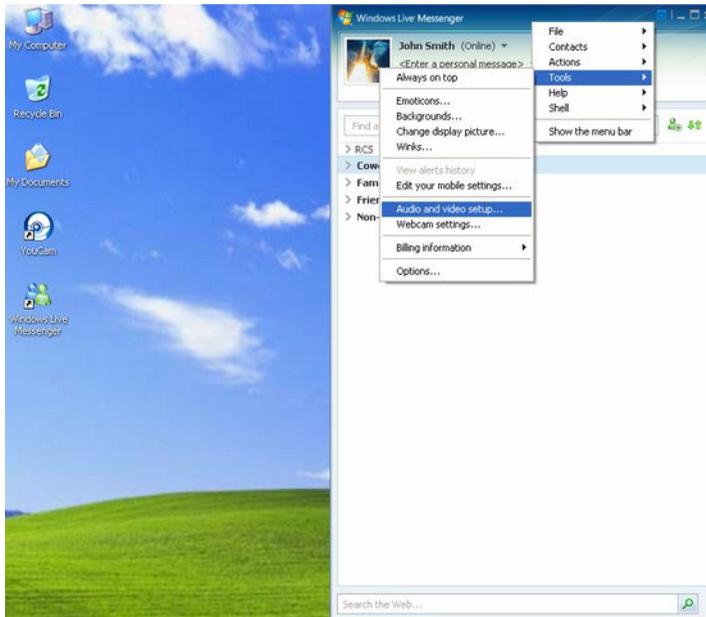
Enabling YouCam for Video Chats

The following demonstrates how to enable CyberLink YouCam in Windows Live Messenger. CyberLink YouCam is compatible with most instant messaging software, including Yahoo Messenger, Skype, AOL.

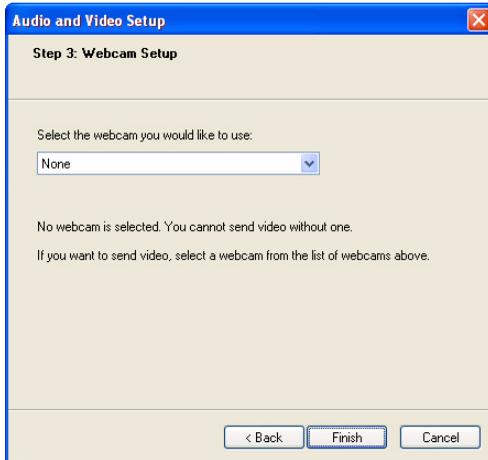
Note: Depending on the type of instant messaging software you are using, the procedure to enable CyberLink YouCam will differ. Please consult the help for the instant messaging software you are using and see the section on selecting webcam or something similar.

To enable CyberLink YouCam in Windows Live Messenger, do this:

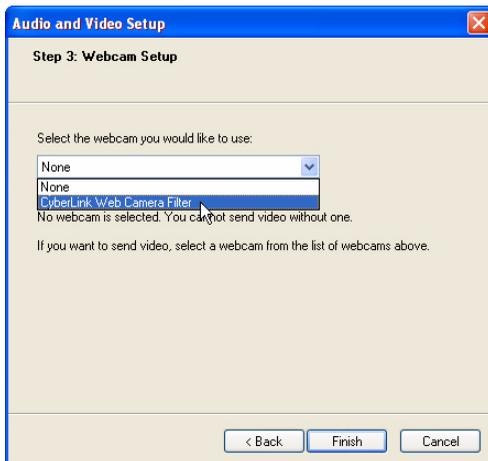
1. In the Windows Live Messenger main window, select **Tools > Audio and video setup**.



2. In the Audio and Video Setup Wizard window, click on the **Next** button three times to proceed to the **Step 3: Webcam Setup** window.



3. Select **CyberLink Web Camera Filter** from the drop-down list.

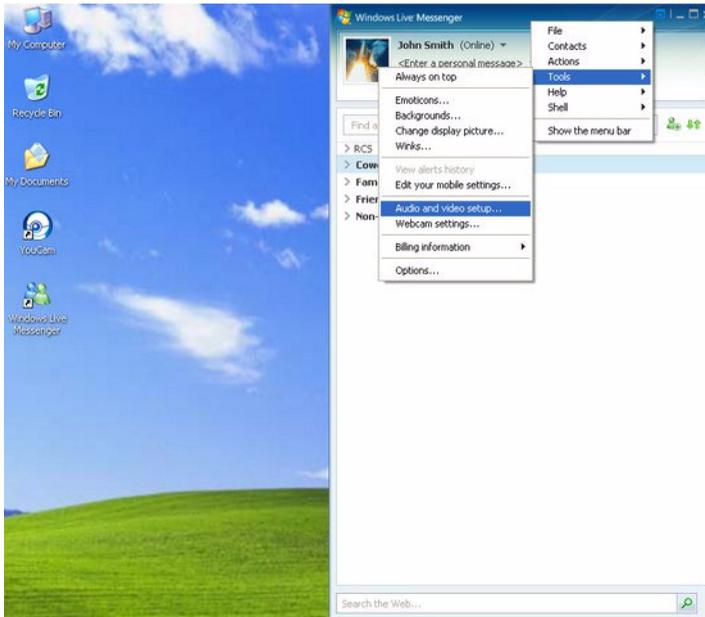


4. Click the **Finish** button to close the wizard and save your changes. The next time you start a webcam session, CyberLink YouCam will automatically launch.

Disabling YouCam

If you would like to disable CyberLink YouCam from automatically launching when a webcam session is started, do this:

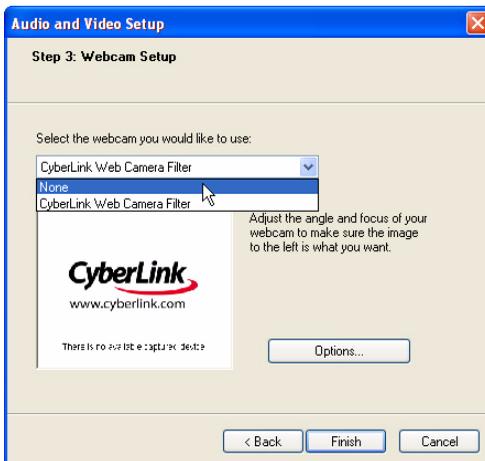
1. In the Windows Live Messenger main window, select **Tools > Audio and video Setup**.



2. In the Audio and Video Setup Wizard window, click on the **Next** button three times to proceed to the **Step 3: Webcam Setup** window.



3. Select **None** from the drop-down list to disable the **CyberLink Web Camera Filter**.



4. Click the **Finish** button to close the wizard and save your changes. The next time you start a webcam session, CyberLink YouCam will not automatically launch.

Chapter 2:

Technical Support

This chapter contains technical support information. It includes all the information to find the answers you need to assist you. You may also find answers quickly by contacting your local distributor/dealer.

This chapter contains the following sections:

- "Before Contacting Technical Support" on page 8
- "Web Support" on page 9
- "Telephone Support" on page 9
- "Email Support" on page 10

Before Contacting Technical Support

Please take advantage of one of CyberLink's free technical support options:

- consult the User Guide or the online help installed with your program.
- refer to the Frequently Asked Questions (FAQs) in the Support section of the CyberLink Web site.

http://www.cyberlink.com/multi/support/product_faq_home.jsp

The FAQs may have information and helpful hints that are more current than the User Guide and online help.

When contacting technical support by email or phone, please have the following information ready:

- registered **CD-key** (located on your CD case)
- the product name, version and build number, which generally can be found by clicking on the product name image on the user interface
- the version of Windows installed on your system
- hardware devices on your system (capture card, sound card, VGA card) and their specifications
- the wording of any warning messages that were displayed (You may want to write this down or take a screen capture)
- a detailed description of the problem and under what circumstances it occurred

Web Support

Solutions to your problems are available 24 hours a day at no cost on the CyberLink web sites:

Note: You must first register as a member before using CyberLink web support.

CyberLink provides a wide range of web support options, including FAQs and a user community forum, in the following languages:

Language	Web Support URL
English	http://support.gocyberlink.com
Traditional Chinese	http://tw.cyberlink.com/chinese/cs/support/index.jsp
Simplified Chinese	http://cn.cyberlink.com/chinese/cs/support/index.jsp
Japanese	http://jp.cyberlink.com/english/cs/support/new_site/support_index_jpn.jsp

Note: A community forum and some other limited web support features are also available in German.

Telephone Support

In order to provide the best solution to our end-users, **Voice Support** is part of the service we provide in the following languages:

Language	Voice Support URL
Chinese	http://tw.cyberlink.com/chinese/cs/support/voice_support.jsp

Language	Voice Support URL
English	http://www.cyberlink.com/english/cs/support/new_site/voice_support.jsp
French, German, Italian, Spanish	http://de.cyberlink.com/multi/program/page/_page_display.jsp?seqno=173
Japanese	http://jp.cyberlink.com/english/cs/support/new_site/support_index_jpn.jsp

Email Support

Email support is available in a variety of languages, including through the use of the technical inquiry form.

See the following list for contact information for specified languages.

Language	Web Support URL
Traditional Chinese	http://tw.cyberlink.com/english/cs/support/form/index.jsp
English	http://www.cyberlink.com/english/cs/support/form/index.jsp
French, German, Italian, Spanish	goCyberlink@aixtema.de